

TYPO3 Core - Bug #24130

Help Section is shown in Main Menu although all extensions were deactivated

2010-11-18 17:18 - Robert Wildling

Status:	Closed	Start date:	2010-11-18
Priority:	Should have	Due date:	
Assignee:	Ernesto Baschny	% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Complexity:	
TYPO3 Version:	4.5	Is Regression:	
PHP Version:	5.3	Sprint Focus:	
Tags:			

Description

When deactivating all the Plugins, that show in the Help section of the Main Backend Menu, the Help Menu is still shown with a JS error popping up.

This was not the case in TYPO3 4.4.

I have this issue with TYPO3 4.5beta1.

(issue imported from #M16474)

Related issues:

Related to TYPO3 Core - Bug #21227: Section "Help" is shown even with no sube...	Closed	2009-10-10
Related to TYPO3 Core - Bug #23581: Module menu and content area are empty af...	Closed	2010-09-23
Is duplicate of TYPO3 Core - Bug #24088: Deactivating all help-modules causes...	Closed	2010-11-16

History

#1 - 2010-11-18 17:42 - Chris topher

What is the JS-error?

When exactly do you get it?

#2 - 2010-11-18 17:50 - Chris topher

This was fixed with [#21227](#).

Can you check, why it is broken again?

#3 - 2010-11-18 20:21 - Robert Wildling

The Help-Section (last element in the main menu of the backend) has 4 Submenus: About TYPO3, About Modules, TYPO3 Manual, TYPOScript Reference.

Deinstalling all 4 of them causes 2 things:

1. JS Error: [string] help_aboutmodules was not found in modules (this one is only shown once, I couldn't redo it, so I tested it again with a new T3 install)
2. leaves a new submenu called "Help" with a blue question mark icon. Clicking on it doesn't do anything

Source Code before <head>-tag:

```
<title>TEST 2 [TYPO3 4.5.0beta1]</title>
<meta name="generator" content="TYPO3 4.5, http://typo3.com, Kasper Sk[redacted] 1998-2009, extensions are copyright of their respective owners." />
<meta http-equiv="X-UA-Compatible" content="IE=8" />
```

```
<link rel="stylesheet" type="text/css" href="../../typo3temp/compressor/ext-all-notheme-4a15e3553f99bdf5fdf73638cb46f2b0.css?1290107592" media="all">
```

```
<link rel="stylesheet" type="text/css" href="../../typo3temp/compressor/xtheme-t3skin-1dd22d351597a625e0d5d3710a218ec3.css?1290107592" media="all">
```

```
<link rel="stylesheet" type="text/css" href="../../typo3temp/compressor/merged-56a49839689b46e98175145a5e2d05cc-3e93f1aaf660add3c70a51e98498c617.css?1290107650" media="all">
<style type="text/css">
```

```

/*<![CDATA[*]
<!--
/*inDocStyles*/
-->
/*]]>*/
</style>

<script src="../../typo3temp/compressor/prototype-c2048d05cb5f910355997a81d9e88b07.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/effects-c2127cea1cb0444dbc0af51654456aca.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/builder-955734a59e3d6a0d061b83a54eeb4e7d.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/effects-c2127cea1cb0444dbc0af51654456aca.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/dragdrop-77562574c1740396d37ec3d6c147012a.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/controls-68fbf6d2cddca6b5714a6c005001abed.js" type="text/javascript"></script>

<script src="../../typo3temp/compressor/scriptaculous-a1f7f072dae3a4352512abcc38f97a57.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/ext-base-a275e7a8c58458c5f6333da27db0bce.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/ext-all-ffc122d1204a7d8a51f5e779be9dd7f7.js" type="text/javascript"></script>
<script src="../../typo3temp/compressor/ext-lang-en-815e3dd26d09f7c2e4dd46274ef6d9f0.js" type="text/javascript" charset="utf-8"></script>
<script type="text/javascript">
/*<![CDATA[*]
<!--

Ext.ns("TYPO3");
    Ext.BLANK_IMAGE_URL = "http://localhost/ZZZTypo3_45beta_2/typo3/gfx/clear.gif";
Ext.onReady(function() {Ext.QuickTips.init();
for (var api in Ext.app.ExtDirectAPI) {
    Ext.Direct.addProvider(Ext.app.ExtDirectAPI[api]);
}

var extDirectDebug = function(message, header, group) {
    var TYPO3ViewportInstance = null;

if (top && top.TYPO3 && typeof top.TYPO3.Backend === "object") {
    TYPO3ViewportInstance = top.TYPO3.Backend;
} else if (typeof TYPO3 === "object" && typeof TYPO3.Backend === "object") {
    TYPO3ViewportInstance = TYPO3.Backend;
}

if (TYPO3ViewportInstance !== null) {
    TYPO3ViewportInstance.DebugConsole.addTab(message, header, group);
} else if (typeof console === "object") {
    console.log(message);
} else {
    document.write(message);
}
}

Ext.Direct.on("exception", function(event) {
    var backtrace = "";
    if (event.where) {
        backtrace = "<p style='margin-top: 20px;'>" +
            "<strong>Backtrace:</strong><br \/>" +
            event.where.replace(/#/g, "<br \/>#") +
            "</p>";
    }

    extDirectDebug(
        "<p>" + event.message + "</p>" + backtrace,
        event.method,
        "ExtDirect - Exception"
    );
});

Ext.Direct.on("event", function(event, provider) {
    if (typeof event.debug !== "undefined" && event.debug !== "") {
        extDirectDebug(event.debug, event.method, "ExtDirect - Debug");
    }
});
TYPO3.Backend = new TYPO3.Viewport(TYPO3.Viewport.configuration);
if (typeof console === "undefined") {
    console = TYPO3.Backend.DebugConsole;
}
TYPO3.ContextHelpWindow.init(); });// -->
/*]]>*/
</script>

```

```
<script src="../../typo3temp/compressor/modernizr.min-d8bb043f20f1a6120918b23ca9fc1a76.js?1290107592" type="text/javascript"></script>
<script src="ajax.php?ajaxID=ExtDirect::getAPI&namespace=TYPO3.LiveSearchActions&1290050830" type="text/javascript"></script>
<script src="../../typo3temp/compressor/swfupload-caa4bbcbfd6418381d3045016cblf9ac.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/swfupload.swfobject-c89e3335b6c2e448d375f1180f2ad289.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/swfupload.cookies-2cadbd75f9d20b44387d022779f23da5.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/swfupload.queue-177c20144afb8ba5dc65c8a1a7151d50.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/md5-8ad4b6ad8f11f920c9ee66dbf3ce8beb.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/common-5ca3d61c6f96792357e685baf37d8d47.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/toolbarmanager-17c68b8c68b53b4fefced2995ed816f6.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/modulemenu-80f320ff0320e6ef4bb6040707d71063.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/iecompatibility-eccced7d5b829f4f04ea563193b96a8a.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/flashupload-af8a54bfac300b690089fd0e4d91858c.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/jsfunc.evalfield-9e6ba0bb39b4692d45451318ff6af39c.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/flashmessages-9df170c48ddb0dbaf4c17bb0381597b2.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/ext.ux.tabclosemenu-c8d1e61f88740c526ba45562787b07b6.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/notifications-b403659c296faaed5bf73cb5e222986e.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/backend-4b26ce694a1072337d1edf36d1f3ba3e.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/loginrefresh-22387d1ad5f166fe40499c8df6ca300e.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/debugPanel-2fcb10bc357dde389e33419470783f56.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/viewport-a17c6b06773826ce4d20d2ab8edd07b1.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/iframepanel-c6ae82a34043f8d426cfa149328f6006.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/viewportConfiguration-7cae75184f88f665bca5b6e67a3e0a40.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/shortcutmenu-2816cba7429656daf876910c4d01f399.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/clearcachemenu-fb401ba2898bbbe21c789db7f2d31399.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/livesearch-17493a367d6147bf9c9ad1855ee79e7.js?1290107634" type="text/javascript"></script>
<script src="../../typo3temp/compressor/tab-27bfbdb2954e8adb685efcd322c9c4edc.js?1290107592" type="text/javascript"></script>
<script src="../../typo3temp/compressor/contexthelp-382fd4353012605e8d30a4aeebd2e7bc.js?1290107634" type="text/javascript"></script>
<script src="ajax.php?ajaxID=ExtDirect::getAPI&namespace=TYPO3.CSH&1290050830" type="text/javascript"></script>
<script type="text/javascript">
/*<![CDATA[*/
<!--
/*consoleOverrideWithDebugPanel*/

/*BackendInlineJavascript*/
TYPO3.configuration={"siteUrl":"http://localhost/ZZZTypo3_45beta_2V/","PATH_typo3":"ZZZTypo3_45beta_2V/typo3V/","PATH_typo3_enc":"%2FZZZTypo3_45beta_2%2Ftypo3%2F","username":"rowild","uniqueID":"a1bf5c8c1c","securityLevel":"superchallenged","TYPO3_mainDir":"typo3V/","pageModule":"web_layout","condensedMode":0,"inWorkspace":0,"workspaceFrontendPreviewEnabled":1,"veriCode":"396c8aac41","denyFileTypes":"php,php3,php4,php5,php6,phpsh,inc,html","moduleMenuWidth":189,"topBarHeight":42,"showRefreshLoginPopup":0,"listModulePath":"sysext/list/mod1V/","debugInWindow":0,"ContextHelpWindows":{"width":600,"height":400}};TYPO3.LLL={"core":{"waitTitle":"Logging in..."},"refresh_login_failed":"Login failed","refresh_login_failed_message":"Password not correct.","refresh_login_title":"Refresh Login to TYPO3 (User: rowild)","login_expired":"Your TYPO3 login has expired. You need to login again if you want to continue. Otherwise you can close the current browser window."},"refresh_login_username":"Username","refresh_login_password":"Password","refresh_login_emptyPassword":"Empty password is not allowed!","refresh_login_button":"Login","refresh_logout_button":"Logout","please_wait":"Please wait ...","loadingIndicator":"Loading ...","be_locked":"The TYPO3 backend is currently locked for maintenance. Leave this browser window open and the backend will automatically become available again once maintenance is complete."},"refresh_login_countdown_singular":{"0} second","refresh_login_countdown":{"0} seconds","login_about_to_expire":"Your TYPO3 login is about to expire. Please confirm that you want to stay logged in."},"login_about_to_expire_title":"TYPO3 login expiration notice","refresh_login_refresh_button":"Stay logged in!","refresh_direct_logout_button":"No, log out."},"tabs_closeAll":"Close All Tabs","tabs_closeOther":"Close Other Tabs","tabs_close":"Close Tab","tabs_openInBrowserWindow":"Open In Browser Window","donateWindow_title":"TYPO3 donation notice","donateWindow_message":"<b>You have now used TYPO3 for more than three months.</b> It would be great if you could donate. TYPO3 is Open Source and relies heavily on donations from its users and supporters.<br/><b>Thank you</b> for making this great Content Management System even better with your help!","donateWindow_button_donate":"Donate now","donateWindow_button_disable":"Never show again","donateWindow_button_postpone":"Remind me later"},fileUpload":{"windowTitle":"File Upload Progress","buttonSelectFiles":"Select Files","buttonCancelAll":"Cancel All Uploads","infoComponentMaxFileSize":"You can upload files with a maximum size of {0}.","infoComponentFileUploadLimit":"You can upload a total of {0}.","infoComponentFileTypeLimit":"You can upload the following file types {0}.","infoComponentOverrideFiles":"Overwrite existing files","processRunning":"Another process is already uploading","uploadWait":"Waiting to start upload of {0}","uploadStarting":"Starting upload of {0}","uploadProgress":{"0}% of {1} uploaded","uploadSuccess":{"0} was successfully uploaded!","errorQueueLimitExceeded":"Too many files selected","errorQueueFileSizeLimit":{"0} is too big","errorQueueZeroByteFile":{"0} is empty","errorQueueInvalidFileType":"FileType not allowed for {0}","errorUploadHttp":{"0} A HTTP error occurred: {0}","errorUploadMissingUrl":"Internal error: No Upload URL set","errorUploadIO":"Internal error: Problems while reading/writing the file","errorUploadSecurityError":"Internal error: {0}","errorUploadLimit":"Upload limit exceeded","errorUploadFailed":"Upload failed","errorUploadFileIDNotFound":"Internal error: File ID not found","errorUploadFileValidation":"Internal error while validating the file","errorUploadFileCancelled":"Upload of {0} canceled","errorUploadStopped":"Upload of {0} stopped","allErrorMessageTitle":"All uploads failed","allErrorMessageText":"All of your uploads failed.<br /><br />If this problem persists, please try another browser, contact your administrator or disable this 'Flash Uploader' in your User Settings.<br /><br />Detailed problem description:<br />","allError401":"The server returned the status code 401, which is related to a .htaccess file used for password protection on your server. Unfortunately this can not be handled by your browser's Flash plugin."},"allError2038":"An input/output error occurred (Error #14210). This i.e. happens with servers using a self-signed SSL certificate, which is a limitation of your browser's Flash plugin."},liveSearch":{"title":"Short result list","helpTitle":"How to use advanced search tags","emptyText":"Enter search term","loadingText":"Searching...","listEmptyText":"No results found."},"showAllResults":"Show All","helpDescription":"Search in certain
```

```
tables:,"helpDescriptionPages":{"#page:Home will search for all pages with the title \"Home\"","helpDescriptionContent":""});function
typoSetup(){this.PATH_typo3=TYPO3.configuration.PATH_typo3;this.PATH_typo3_enc=TYPO3.configuration.PATH_typo3_enc;this.username=TYP
O3.configuration.username;this.uniqueID=TYPO3.configuration.uniqueID;this.navFrameWidth=0;this.securityLevel=TYPO3.configuration.securityLev
el;this.veriCode=TYPO3.configuration.veriCode;this.denyFileTypes=TYPO3.configuration.denyFileTypes;}
var TS=new typoSetup();function fsModules(){this.recentIds=new Array();this.navFrameHighlightedID=new
Array();this.currentMainLoaded="";this.currentBank="0";}
var fsMod=new
fsModules();top.goToModule=function(modName,cMR_flag,addGetVars){TYPO3.ModuleMenu.App.showModule(modName,addGetVars);}
top.startInModule=['help_aboutmodules,'];
// -->
/*]]>*/
</script>
```

There are no other extensions. Test enviroment: MAMP 1.9, OSX 10.6.5

Sorry for the presious unclear info - hope this one is better.
I am not a developer, so regarding your 2nd question I unfortunately have no clue...

#4 - 2010-11-20 02:23 - Ernesto Baschny

This has been reported in [#24088](#) already. Please continue discussing the issue there. Thanks!

#5 - 2018-10-02 12:23 - Benni Mack

- *Status changed from Resolved to Closed*