

## Marketing Team - Task #41745

### FAQ area - Extension for FAQ editing for OTRS members

2012-10-08 22:47 - Berit Hlubek

<b>Status:</b>	New	<b>Start date:</b>	2012-10-08
<b>Priority:</b>	Should have	<b>Due date:</b>	
<b>Assignee:</b>	Ben van 't Ende	<b>% Done:</b>	0%
<b>Category:</b>	04 - Prio 2	<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>	typo3.org related Features		
<b>Reporter:</b>			
<b>Description</b>			
There seems to be the need of an FAQ area. For example for questions like:			
<ul style="list-style-type: none"><li>• What to do if I lost my buzz credentials?</li><li>• What to do if I found a mistake on an official website?</li><li>• Whom to write if want to help but don't know how?</li></ul>			
<b>January 23rd, protocol:</b>			
It was on the agenda from the last sprint but there wasn't enough time for it. It's on the list and we will get updated.			
<b>November 21st, protocol:</b>			
We would like to have a small extension where also the OTRS guys can easily add FAQs. Ben put this on the agenda for the next typo3.org code sprint.			
<b>October 17th protocol:</b>			
I will create that page as fasr as we have the first questions/answers. We have to integrate a workflow with <a href="mailto:info@typo3.org">info@typo3.org</a> and need helping hands for adding new questions/answers.			

#### History

##### #1 - 2012-10-17 14:10 - Berit Hlubek

- Assignee set to Berit Hlubek

##### #2 - 2012-10-17 15:33 - Berit Hlubek

- Due date set to 2012-11-14

- Category changed from 02 - new to 04 - Prio 2

##### #3 - 2012-10-17 15:33 - Berit Hlubek

- Project changed from 807 to Marketing Team

- Category deleted (04 - Prio 2)

- Target version deleted (Conference Call October 2012)

##### #4 - 2012-10-17 15:57 - Berit Hlubek

- Category set to 04 - Prio 2

- Target version set to Conference Call October 2012

##### #5 - 2012-11-04 13:22 - Berit Hlubek

- Target version changed from Conference Call October 2012 to Live Meeting November 2012

##### #6 - 2013-01-13 22:06 - Berit Hlubek

- Due date deleted (2012-11-14)

- Assignee changed from Berit Hlubek to Ben van 't Ende

- Target version changed from Live Meeting November 2012 to Conference Call Jan 2013

**#7 - 2013-01-16 11:46 - Ben van 't Ende**

we did not get around to it at the last sprint. we will put it on the agenda for the next sprint in March

**#8 - 2013-08-16 20:53 - Berit Hlubek**

- Target version changed from Conference Call Jan 2013 to Marketing Sprint #1 (11/2013)

**#9 - 2013-08-16 20:54 - Berit Hlubek**

- Subject changed from FAQ area - How to handle community questions to FAQ area - Extension for FAQ editing for OTRS members

- Target version deleted (Marketing Sprint #1 (11/2013))

**#10 - 2013-08-16 20:56 - Berit Hlubek**

- Target version set to typo3.org related Features