

TYPO3 Core - Bug #43792

IE9: Upgrade TYPO3 4.7.4 -> 4.7.7 makes BE crash when saving through RTE

2012-12-09 10:24 - Bert Hiddink

Status:	Closed	Start date:	2012-12-09
Priority:	Should have	Due date:	
Assignee:		% Done:	0%
Category:	Backend User Interface	Estimated time:	0.00 hour
Target version:	4.5.23	Complexity:	
TYPO3 Version:	4.7	Is Regression:	
PHP Version:	5.3	Sprint Focus:	
Tags:			

Description

Hello,

I just updated several sites from 4.7.4 -> 4.7.7 and got feedback from clients that in IE9 only (!) when saving through RTE (htmlarea latest version), the Backend and IE crashes completely. When logging back in, data are saved but got no idea why this upgrade makes IE crash.

I found out that the issues is related to the "compatibility mode": in Quirk mode (default), the BE and IE crashes after saving a RTE-field, in IE7 standard mode, there are now problemas with saving or crash.

This is what I get:

Problem signature:

Problem Event Name: APPCRASH

Application Name: iexplore.exe

Application Version: 9.0.8112.16455

Application Timestamp: 507284ba

Fault Module Name: MSHTML.dll

Fault Module Version: 9.0.8112.16455

Fault Module Timestamp: 50728e5d

Exception Code: c0000005

Exception Offset: 003a2478

OS Version: 6.1.7601.2.1.0.256.48

Locale ID: 1043

Additional Information 1: 725a

Additional Information 2: 725a326504ffadb65750d96be10b582c

Additional Information 3: 2028

Additional Information 4: 2028533522579844d7f64ead43796f91

Regards,

Bert

Related issues:

Related to TYPO3 Core - Bug #25165: IE8 Browser crashes as soon as content el...

Closed

2011-02-24

Is duplicate of TYPO3 Core - Bug #43766: IE9 crashes after saving with RTE

Closed

2012-12-08

History

#1 - 2012-12-09 14:09 - Tilo Baller

Seems that this was just resolved with <http://forge.typo3.org/issues/43766>.

@Bert: Can you verify this?

#2 - 2012-12-10 09:13 - Bert Hiddink

Hello,

Just applied the suggested patch (<http://forge.typo3.org/issues/43766>) and this fixed the issue.

Thanks!!!

Bert

#3 - 2012-12-10 11:21 - Tilo Baller

Great to hear.

Can someone with the necessary privileges please close this issue. Thanks.

#4 - 2012-12-10 14:01 - Navi

- *Target version set to 4.5.23*

This bug also appears to exist in 4.5.22. I'm experiencing the same issues!

Applying the above patch does not seem to fix the problem.

BE also seems to be running in IE8 mode? (when looking in the dev toolbar, actual browser is IE9)

#5 - 2012-12-11 15:58 - Stanislas Rolland

- *Status changed from New to Resolved*

#6 - 2017-10-24 20:20 - Riccardo De Contardi

- *Status changed from Resolved to Closed*