

## TC Directmail - Bug #66219

### X-tcdirectmail-info not comming in bounce mail headers

2015-04-01 15:59 - Siva Prasad

<b>Status:</b>	Needs Feedback	<b>Start date:</b>	2015-04-01
<b>Priority:</b>	Should have	<b>Due date:</b>	
<b>Assignee:</b>	Siva Prasad	<b>% Done:</b>	0%
<b>Category:</b>		<b>Estimated time:</b>	0.00 hour
<b>Target version:</b>		<b>PHP Version:</b>	
<b>TYPO3 Version:</b>	6.2		

**Description**

Hai All,

Thanks for providing such a wonderful extension to the TYPO3 community . When I was working with this extension I faced a strange issue with bounced emails. When the emails are bounced, in the header part there is no X-tcdirectmail-info present and because of this the bounced email count is not updating properly . See attached image for my Directmail receivers list . If you guys want I can send you the header of the bounced email as well.

Any help would be appreciated ?

BR  
Siva

#### History

##### #1 - 2015-04-03 09:51 - Daniel Schledermann

- Status changed from New to Needs Feedback

Siva Prasad wrote:

Hai All,

Thanks for providing such a wonderful extension to the TYPO3 community . When I was working with this extension I faced a strange issue with bounced emails. When the emails are bounced, in the header part there is no X-tcdirectmail-info present and because of this the bounced email count is not updating properly . See attached image for my Directmail receivers list . If you guys want I can send you the header of the bounced email as well.

Any help would be appreciated ?

Yes, the problem is the type of receivers you have. It seems you are using a CSV-driver. TCDirectmail can not update a bounce status back into a CSV-sheet. This is only possible when using a database-driver with the one of the following source tables:

- fe\_users
- be\_users
- tt\_address

If you are indeed experiencing problems with any to these, we will look at it, but for CSV-types the feature is just not available at this time.

##### #2 - 2015-04-03 09:51 - Daniel Schledermann

- Assignee set to Siva Prasad

##### #3 - 2015-05-07 08:27 - Siva Prasad

Hi Daniel,

Thanks for your response . I actually managed to fix this for CSV files as well. On the flip side I haven't yet tried the database driver . I will check it and will let you know .

Thanks & Regards  
Siva|PIT Solutions Pvt Ltd

#### Files

